

AIRPORT SHUTTLE, INC.
NEW ORLEANS, LOUISIANA
“Service to the front door of your hotel”.

Welcome to New Orleans! Moving from the airport to your final destination has never been easier. Airport Shuttle can always get you where you're going safely, efficiently, and comfortably. Airport Shuttle is the official ground transportation provider for the Louis Armstrong New Orleans International Airport to and from downtown New Orleans Hotels, New Orleans East hotels and convention center.

Sales and Reservations:

- Link us to your website for your up coming convention: WWW.AirportShuttleNewOrleans.com or WWW.BigEasy.com
- **On The Town-** is the **only concierge service authorized to sell** Airport Shuttle tickets from the Convention Center. On the Town is a concierge service providing **on-site** recommendations in around the city, they can provide a wide variety of services from Airport Shuttle reservations to restaurant dining options. For more information please call Pat La Faye 504-587-1785 or Nancy Gamble 504-587-1784
- For advance group sales please contact Lisamarie K. Brandon at lkraemer@visitnola.com or call 1-888-432-7651. Advance ticket sales should be purchased no later than 2 weeks prior to arrival.
- To make advance reservations please call us toll free at 1-866-596-2699.

Arrival and Departure Information:

- To purchase your ticket(s) at the airport, proceed to the Airport Shuttle Ticket Desk, located across from all baggage claim carousels, ground level. Departure reservations can be made at the time of purchase.
- Convention Center, Downtown & French Quarter Hotels **-\$20 per person round-trip** (less than the one way price of a taxi)
- New Orleans East Hotels -\$40 per person round-trip (Advance reservations are require).
- For Departure Reservations please call 504-522-3500 no later than 48 hours prior to your flight. Departure pickup should be at least 2 1/2 hours prior to your scheduled flight Your advance reservation will ensure your timely departure from the airport. Domestic flights require passengers to arrive 1 hour prior to flight departure. International flights require passengers to arrive 2 hours prior to their flight. Please inform the Reservationist of any international flight to schedule an earlier pick up time.
- Our luggage policy is three (3) average sized pieces per person as per airline specifications. Oversized or additional luggage is subject to an additional fee. (We are not equipped to handle freight)
- Shuttles depart every 15-20 minutes from the airport.
- Hours of Operation: 24 hours or until the last flight arrives at MSY.
- Drivers are uniformed, professional, courteous, and well trained.
- All shuttle vans have a 10-person capacity.
- Motorcoaches, Limousines, and wheelchair accessible vehicles are available by reservation (availability is limited by contacting Lisamarie K. Brandon at lkraemer@visitnola.com or call 1-888-432-7651.

- **Airport Shuttle tickets are NON-REFUNDABLE.**