

# 2004-2005 American Bar Association Legal Technology Resource Center Survey Report



## Methodology

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Legal Technology Resource Center  
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## About the Survey Reports

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### *Methodology*

The American Bar Association Legal Technology Resource Center surveyed the legal profession in January 2005 on the use of technology in the profession. Staff of the Center developed a 155-question survey document which was divided into five separate questionnaires, representing the five main topics of the survey: Law Office Technology, Litigation and Courtroom Technology, Web and Communications Technology, Online Research and Mobile Lawyers. An outside research firm distributed the surveys to a random selection of 11,000 ABA lawyer members in private practice in the United States, divided into five random groups for each questionnaire. Demographic questions were asked on all five questionnaires; otherwise, the questions of each of the five questionnaires differed based on the topic covered. The research firm received 1,517 responses broken up as follows:

Law Office Technology	316
Litigation and Courtroom Technology	289
Web and Communications Technology	316
Online Research	286
Mobile Lawyers	310

The research firm tabulated the data for the Center. The Center Staff was responsible for analysis, tables and generation of the five volumes of content.

### *The Structure of the Report*

This report is one of five published on the 2004-2005 survey. It begins with a trend report followed by report charts and tables that appear in the same sequence as the questions appeared in the questionnaire. Above each table is the question text and question number. The text of some questions has been edited so that they make sense when viewed in conjunction with the data.

### *Report Graphics and Verbatim Responses*

The report graphics were generated using SPSS software directly from the data collected in the research firm.

Every effort was made to represent the survey data in a way that was easy to read and understand.

The survey questionnaires allowed respondents to write in product information for a number of the questions, including software and hardware usage. These verbatim responses have been tabulated and the top three products identified by respondents are given where possible. These answers were optional and will not equal the total responses to the actual question. For market research data about a specific product, please contact the respective vendors.

#### *Additional Questions about the Survey*

If you have additional questions about the survey methodology, the exact wording of a specific question, availability of previous surveys, or other requests related to the survey, please call (312) 988-5465 or e-mail [ltrc@abanet.org](mailto:ltrc@abanet.org). If you are interested in sponsoring future research by the Center, please call (312) 988-5465.

#### *About the Legal Technology Resource Center*

The Legal Technology Resource Center is where legal professionals turn for technology information and resources. We educate the legal profession on technology use and trends through our research and educational outreach to law firms and bar associations. We serve as a repository of technology resources and information through our Web site at [www.lawtechnology.org](http://www.lawtechnology.org) and are at the forefront of emerging technology issues that impact the legal profession. The Center has performed research on the use of technology by the legal profession since the 1990s.

The Center's Associate Director, Catherine Sanders Reach, oversaw the survey project. Laura Ikens wrote the trend reports, the executive summaries, and generated graphics and tables using SPSS. Sarah Palmer created the indexes. Molly Flood assisted in question development.

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